

# Case Study



Sagesse Abundance

Strategy | IT | Learning

## Learning & Knowledge Context Specific Training



### About Customer

Incorporated and incepted in 2010, our customer, IT Services enterprise specialized in SAP ERP services, had successful business in India and grown, with investment from US and expansion of business in the US, grown further.

The enterprise is a preferred partner for SAP implementation and application services in the niche space of Higher Education & Research vertical.

One of the strategic customer in India was affiliated to leading international universities organization based in the USA.



### Customer Situation

- As the India based university is affiliated to an international universities organization in the US, there is a need for SOX Compliance.
- IT services provided by the team from by customer of Sagesse Abundance does not have any knowledge and understanding about SOX Compliance
- SOX Audits were failing for India University



### The Learning solution

- Our customer assured their customer that the issue will be resolved and agreed for penalty payment, if SOX compliance fails.
- Our customer consulted Sagesse Abundance
- Sagesse Abundance tailored an exclusive training program for all the members of the project organization with evaluation, success criteria and certification.



### Business Benefits

- SoX training enabled teams of customer organization to understand the importance and significance of SoX compliance
- The team understood the essence and set up the process to ensure SoX compliance audit
- Our customer was able to honour commitment and avoided penalty